



sovereign

Your kitchen and bathroom upgrade

Eventually your kitchen and/or bathroom will need to be refurbished to make sure you have a comfortable standard of living throughout your home. We have pulled together a few helpful notes to keep in mind while your upgrade is being made.

What will Sovereign do?

All essential materials are supplied and fitted by us. For kitchens this includes new units, worktops, sink, taps, wall tiles, floor tiles and any painting and decorating. For bathrooms this includes a new bath or shower, wash basin, toilet, taps, wall tiles, floor tiles covering and any painting and decoration.

If it hasn't been done already, we will arrange for an asbestos survey to be completed. You will need to allow us entry in to your home to carry this out, otherwise the refurbishment work cannot take place.

We are here to help you with any moving of large items. We will dispose of the existing fittings for you and will do our best to make sure you're left without the essentials for the least time possible.

We will write to you to let you know when the work is due for completion. This kind of work usually takes up to 10 working days to complete.

What do I need to do?

It is important to keep the rooms, access routes and hallways clear and accessible. Cupboards must also be emptied of their contents.

Please check the agreed start date for the refurbishment and ensure that someone will be there to let our team in each day that the work is being carried out.

Let your children know about the dangers that come with any building or maintenance work and encourage them to play elsewhere. Please also ensure that any pets are kept out of the way.

Will I be able to...

Choose? Yes! We will offer you a range of design and colour choices for your new kitchen or bathroom. Once you have chosen, we will contact you to arrange taking the necessary measurements. Our supplier will then discuss the layout with you and design the refurbishment around your needs.

Stay in my home? Yes! You will remain in your home while the work is being completed. Please bear in mind that there will be a certain level of dust, noise and obstruction while the work is carried out.

Safety first!

- Unauthorised people must not enter the work area.
- We are unable to carry out any work in homes that are considered unsafe or unhygienic.
- Pets and children must be kept away from the work at all times.
- For legal reasons, smoking is not permitted in the work area.

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