



sovereign

Electrical installation inspection & testing

Did you know?

We work with SSE Contracting Ltd. to make sure your home is safe and adheres with the standard we set for all of our properties. Here are a few notes to help you understand the procedure for carrying out electrical testing within your home:

Why do we check the condition of the electrical installation?

- to ensure the safety of persons against electric shock and burns
- protection against damage to the property by fire and heat arising from a fault in the installation
- to confirm that the installation is not damaged or deteriorated and could impair safety
- to identify any non-compliance with the current edition of the electrical regulations or defects which may give rise to danger

Do I need to be at home when the test takes place?

Yes, please ensure that you are at home to enable you to discuss the works due to be carried out in your home.

Do I need to be at home throughout the work taking place?

No. Providing someone is at home to allow access to the contractors and lock up when they leave, they can continue in your absence - as long as you are comfortable with them doing so.

How long will the work take to complete?

The work should be finished in two to four hours. However, the testing time is dependent on whether there are any urgent repairs that may be required. For any non-urgent repairs and upgrades that cannot be carried out at the time of the test, the contractor will agree a mutually convenient time with you to return.

What if?

I am concerned about letting a contractor in to my home?

All contractors carry a photo security card. If you have any doubts, please call either your Sovereign representative or SSE Contracting Ltd. directly on 01189 126 573.

I am not able to grant access to complete the test or work on the appointment date?

Please be aware that these works are essential. If you are unable to grant access on the agreed date, please contact the contractor to arrange a mutually convenient appointment.

I need more information?

Should you require further information or advice, please contact your Sovereign representative who will be happy to help as much as they can. Your electrical testing will be carried out by SSE Contracting Ltd.

Scottish and Southern Energy Contracting Ltd.

All SSE engineers carry a photo security card for identification purposes. **DO NOT LET ANYONE IN TO YOUR HOME UNTIL THEY HAVE SHOWN YOU THEIR ID. PLEASE CONTACT SOVEREIGN IF YOU HAVE ANY DOUBTS.**



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